

	Standard	Pro	Enterprise
<b>On-Premise / Hosted</b>			
Easy Backup and Restore	✓	✓	✓
VMware / Hyper-V / KVM	✓	✓	✓
On-Premise: Linux, Windows, Raspberry	✓	✓	✓
Private Cloud: Amazon, Google, Azure	✓	✓	✓
<a href="#">Hosted</a>	1st year only	✓	✓
Daily Backup		✓	✓
Min. Hosted Memory		1 GB	2 GB
<b>Core PBX Features</b>			
Extensions	<b>Unlimited</b>	<b>Unlimited</b>	<b>Unlimited</b>
<a href="#">iOS &amp; Android apps</a>	✓	✓	✓
<a href="#">Choose own SIP Trunk</a>	✓	✓	✓
Receive Voicemail via Email	✓	✓	✓
<a href="#">Intercom / Paging / PA Announcements</a>	✓	✓	✓
Call Parking / Pickup	✓	✓	✓
Busy Lamp Field (BLF)	✓	✓	✓
Real Time System Status	✓	✓	✓
Inbuilt SBC to deploy offsite phones	✓	✓	✓
Voicemail	✓	✓	✓
Voicemail Transcription		✓	✓
Custom FQDN		✓	✓
Custom SMTP Server		✓	✓
<b>Office Productivity</b>			
Auto Attendant / Digital Receptionist	✓	✓	✓
Ring Extension & Mobile Simultaneously	✓	✓	✓
Integrated Fax Server	✓	✓	✓
Easily provision & manage IP phones network wide / in the cloud	✓	✓	✓
Plug & Play Phone Provisioning	✓	✓	✓
Apps: <a href="#">Windows and Web Client</a> , <a href="#">iOS</a> , <a href="#">Android</a>	✓	✓	✓
Phone Directory	✓	✓	✓
Headset Integration	✓	✓	✓
<a href="#">Microsoft 365 Integration</a>		✓	✓
<a href="#">CRM Integration</a>		✓	✓
Call Query against DB & CRM		✓	✓
<a href="#">Hotel PBX compatible with Fidelio Certified, Mitel &amp; more</a>		✓	✓
Web Conference Dial-In		✓	✓
<b>Web Conferencing</b>			
Polls	✓	✓	✓
PDF Sharing	✓	✓	✓
<a href="#">Screen Sharing</a>	✓	✓	✓
<a href="#">Remote Assistance</a>	✓	✓	✓
Whiteboard	✓	✓	✓
Participants	25*	100*	250*

<b>Call Center Features</b>			
Call Logging	✓	✓	✓
<a href="#">Click2Call Browser Extension</a>	✓	✓	✓
Click2Talk	✓	✓	✓
Click2Meet	✓	✓	✓
<a href="#">CRM Integration</a>		✓	✓
<a href="#">Group Call Queue Rights Management</a>		✓	✓
<a href="#">Call Queues</a>		✓	✓
<a href="#">Call Reports</a>		✓	✓
Call Recording		✓	✓
<a href="#">Real Time Statistics &amp; Monitoring</a>		✓	✓
Supervisor Agent Status Override		✓	✓
SLA Alerting		✓	✓
Switchboard		✓	✓
Wallboard		✓	✓
Callback		✓	✓
Call & Queue Reporting		✓	✓
Call Recording Transcription & Search		✓	✓
Barge in / Listen in / Whisper		✓	✓
<b>Contact Center</b>			
<a href="#">Live Chat</a>	✓	✓	✓
<a href="#">Facebook Messaging</a>	✓	✓	✓
<a href="#">SMS</a>		✓	✓
<a href="#">CRM Integration</a>		✓	✓
Chat Reports		✓	✓
Monitor/Whisper		✓	✓
Escalate Chat to Call		✓	✓
<b>Enterprise Features</b>			
<a href="#">Call Flow Designer</a>		✓	✓
Hot Desking		✓	✓
Scheduled Restore		✓	✓
Connect Remote Offices (Bridges)		✓	✓
Call Recording Restrictions (Start/Stop)			✓
Skill-based Routing			✓
Customize IP Phone Logo			✓
Inbuilt Failover			✓
Standby License			✓