

Knowledge. Experience.

Trusted Service.



IT NOW

SECURE YOUR BUSINESS

For Small Business and Startups

We secure you in online world



Simplified IT management



Data Protection



IT Automation



Services

Virtual Desktop Infrastructure - VDI

Active Directory in the cloud

File Server

Internal Chat System

OpenVPN for remote working users

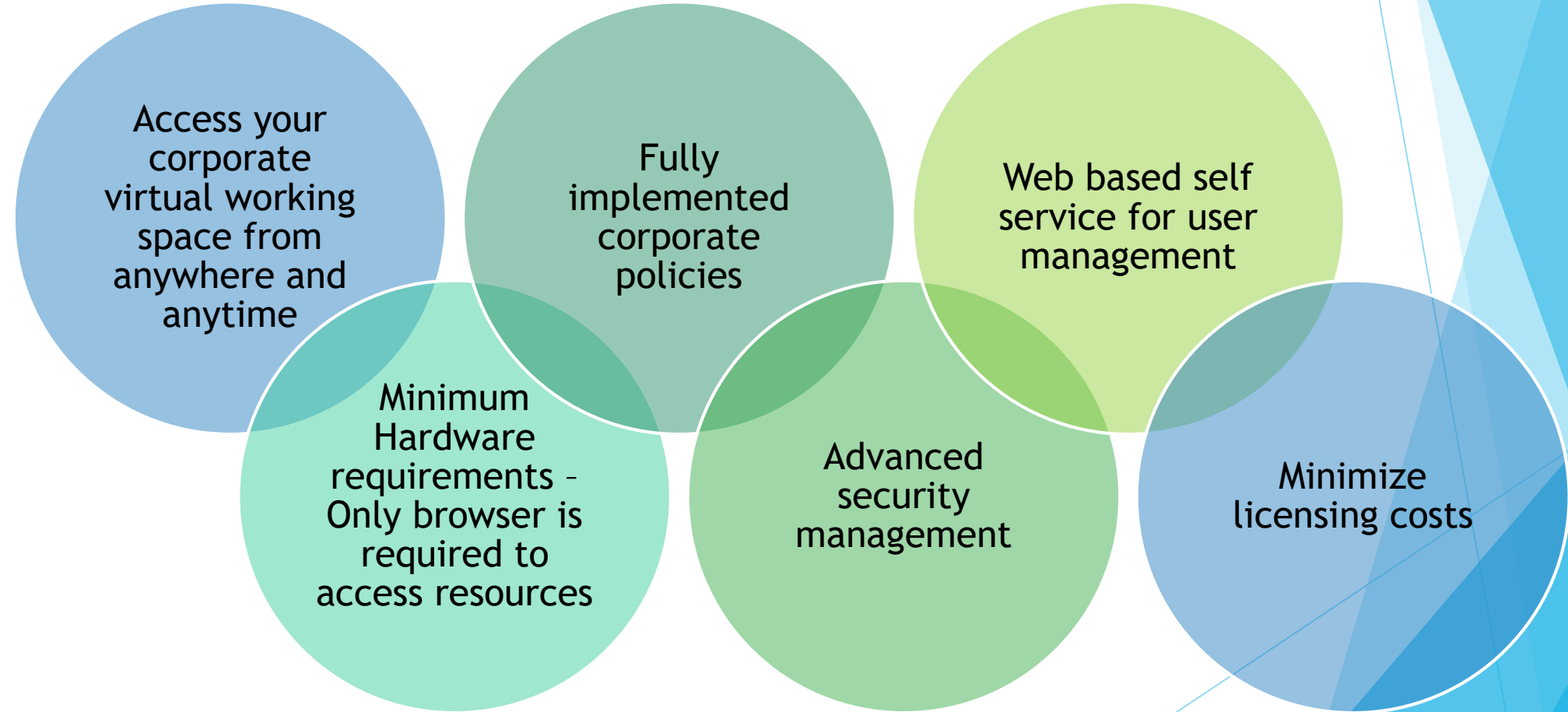
Print Server (add-on option)

Windows Automated Deployment (add-on option)

Application Deployment (add-on option)

PC / Hardware / Software - Inventory Reports (add-on option)

Virtual Desktop Infrastructure



Virtual Desktop Infrastructure in Details

Virtual Desktop

- Each user will have their own virtual working space with access from any location worldwide from any device, including Tablet, Thin Client or Smartphone

Cost efficiency

- Minimum hardware costs are required. Only web browser is necessary to access the corporate resources

Policies

- Each virtual desktop is under pre-defined strict corporate policies. The policies might be changed according to the requirements of the customer

Security

- The space is secured via Antivirus, Ransomware Protection and NG Firewall

On Boarding

- Only one day is required to sign up the user to their own virtual machine

Licenses

- Minimize licensing costs with VDI infrastructure

Additional features

- Possibility to access specific software from the Virtual Machine for employees simultaneously (i.e. accounting software, database based applications, etc.)

Active Directory

- Users and computers management system, provides - centralized management and access control for each user and computer individually, with granular access delegation and security policies
- Active Directory is a must have tool in companies with more than 20 Users. Used as a core system for central management and integration also with a 3rd party applications
- Risks which can be minimized with AD: Virus infection, Ransomware, Security Outbreaks, Data Loss Prevention

Active Directory

what we offer

- ▶ More than 200 ready polices to help you manage your Users and Computers
- ▶ Granular user management, using self service provided by AD Manager Web Console
- ▶ Groups and security polices are designed per organization
- ▶ Block access to removable storage as - CD / USB / DVD / Phone USB Drives
- ▶ Restrict Administrative rights from a user, to prevent virus infection
- ▶ Start working on the fly, don't spend weeks or month by configuring Servers

File Server

- ▶ Centralized file sharing and collaboration system to simplify team working
- ▶ Fully integrated with active directory and security groups for access delegation

- Ready to use solution to secure file sharing and management
- Access is delegated in 4 different ways to provide strongest security and flexibility
- All file changes are audited to provide on demand reports for audit
- We allow to store all files except: Audio, Video, Games, EXE files (we allow only business related files)

4 independent Drives in File Server

- Drive where custom security folders are stored
- Access Per Folder by request, Drive access is managed by ITNow through email support ticket



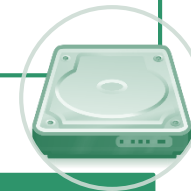
Special

- Drive contains departments requested by organization.
- Access is delegated to users who belong to special department only



Departments

- Drive is unique per user. Access is granted only to current user and this drive is used to store personal files and folders, which you do not want to share with others



Personal

- Drive available to everyone, where you can share files between all users.



Share

- Note: For Security reasons and best practice, Share drive is cleaned (all files inside are deleted) every day at 23:00

File Server Security

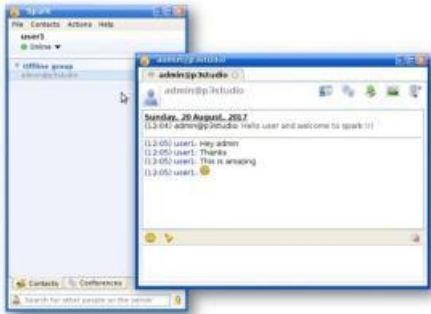


- We provide daily backups (Done 01:00 AM at night)
- We use 2 different antivirus engines to scan files on File Server
- All accesses are delegated by your request
- We also store last 5 changes on your files(MS Office), in case of deletion or disaster we can help you to restore missing / damaged file instantly

Centralized Chat System



Spark – Instant Messenger



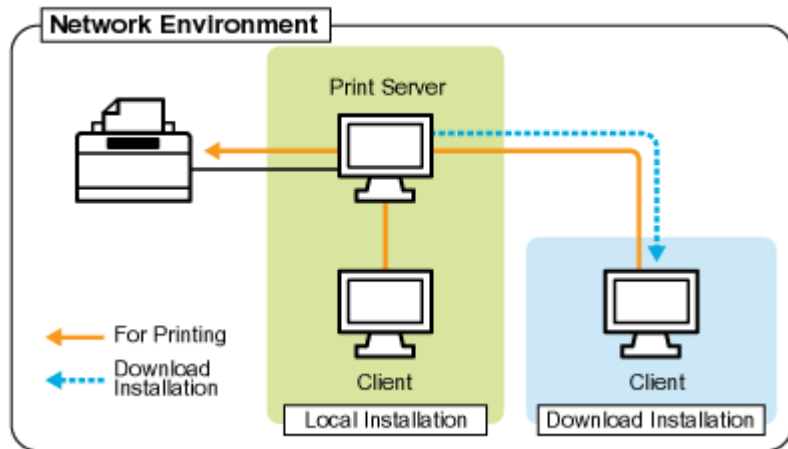
- ▶ Chat system for your users, with nice user friendly interface
- ▶ Fully integrated with Active Directory
- ▶ Central management
- ▶ Automatic configuration for all Computers and Users on the fly

Video Conferencing System (Add-on Option)



- ▶ Web based video conferencing
- ▶ Fully integrated with Active Directory
- ▶ Based on Jitsi meet and Openfire
- ▶ Supported browsers - Chromium based

Print Server (Add-on Option)



- Centralize Management of all Network Printers
- Automated driver installation for end users (Linked to Active Directory)
- Predefined settings for all printers to meet business standards
- Automated printer mapping policy for users

Windows Automated Deployment (add-on option)



- ▶ The purpose of MDT is to help automate the deployment of Windows operating systems and applications to desktop, portable, and server computers in the environment.
- ▶ MDT automates the deployment process by configuring the unattended Setup files for Windows and packaging the necessary files into a consolidated image file that you then deploy to reference and target computers.
- ▶ Automated driver installation
- ▶ Automated Active Directory join procedure
- ▶ Unique hostname management based on Device MAC Address
- ▶ Pre defined automatic applications installation (BASE package)

Application Deployment (add-on option)

- Central Application deployment system
- Packages are created by ITNow per company request
- More than 100+ ready to use packages
- Scheduled applications installation support with advanced option
- Reporting on success and failure deployment
- Reports and deployment are provided by ITNow based on company request

PC / Hardware / Software

- Inventory Reports (add-on option)

- ▶ Central PC / Hardware / Software Inventory system
- ▶ Custom reports per User / PC
- ▶ More than 20+ ready inventory reports
- ▶ Reports are provided by ITNow based on company request

Remote User Support (Add-on option)

- ▶ Central end user support system
- ▶ Secure access to end point devices
- ▶ On premise integrated (no 3rd party services)
- ▶ All sessions are password protected
- ▶ All client configuration is password protected and controlled by MD5 Hash

Security

- ▶ All our server are protected by a Firewall, no direct access from Outside
- ▶ All connection are securely encrypted, we require Hardware VPN to contact out datacenter
- ▶ For remote users with a Laptops, we provide VPN Client based on OpenVPN to provide encrypted connection
- ▶ **Note:** No exclusions, VPN is a must to have access to our servers

Conclusion

- ▶ Don't spend money on Servers and Backups - Start working Directly
- ▶ Don't spend time on system design and architecture - Start managing Directly
- ▶ Don't lose time of your IT on routine work - use our resources
- ▶ We provide you ready to use IT Infrastructure, Secured on our Servers
- ▶ We provide you easy way to manage and audit all your Users and Computers
- ▶ We care for your Data Security



IT NOW

SECURE YOUR BUSINESS

- ▶ ITNow LLC
- ▶ 402104664
- ▶ Zakaria Kurdiani str. 15, 0102, Georgia, Tbilisi
- ▶ <https://itnow.ge>
- ▶ info@itnow.ge
- ▶ +995 32 2560069

